

GAVIN NITTA

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OVERVIEW

- Managed teams of 4-9 engineers to ship secure, scalable, and engaging features
- Strong organizational and time-management skills
- Experienced frontend, backend, API, database and devops layers
- Exceptional communication and interpersonal skills
- Ability to work independently and as part of a team
- Detail-oriented and able to handle multiple tasks simultaneously

SKILLS

- Frontend: Angular, React, Ionic
- Backend: Node, Typescript, Python
- Unit, Integration, E2E testing
- Containers, DevOps, Microservices, Observability
- Encryption, data privacy and security
- Billing architecture
- Engineering Management
- API Development (REST, GraphQL)
- MySQL, Postgres, MongoDB, Firebase, Redis

PROFESSIONAL EXPERIENCE

Technical Lead - Growth Engineering

Postman | Jun 2022 - Present

- Added generative AI features using OpenAI and Anthropic.
- Determined the statistical significance of new features in driving desired outcomes.

Engineering Manager

Xpress Technologies | Jan 2020 - Jun 2022

- Led the development of a web application for hundreds of U.S. Xpress brokers and thousands of carriers.
- Increased signups 4X by rewriting the onboarding process and integrating it with third-party tools.

Senior Software Engineer

Blip Billboards | Jan 2017 - Jan 2020

- Rebuilt Blip's user-facing application serving thousands of customers.
- Managed a team of three developers.
- Created and managed CI/CD

Software Engineer

Lingotek | Oct 2016 - Dec 2016

- Created custom applications, reporting directly to the CTO.
- Integrated Lingotek's products with content management systems.

Senior Web Developer

Brigham Young University | Apr 2015 - Oct 2016

- Turned abstract ideas and feedback from customers into structured code.
- Communicated with development managers on tasks and issues.
- Participated in Agile development.

Japanese Teacher

Missionary Training Center | Aug 2014 - Apr 2015

- Evaluated student progress and performance and reported findings to supervisors
- Met with individual missionaries and created plans to progress in their language goals

CERTIFICATIONS

- Certified ScrumMaster (CSM) - Scrum Alliance
- Certified Scrum Product Owner (CSPO) - Scrum Alliance
- Scrum Master - Mountain Goat Software

EDUCATION

Brigham Young University

Bachelor's Degree in Computer Science
2013 - 2017

Network Operations Specialist Supervisor

Brigham Young University | Mar 2014 - Aug 2014

- Assist in major incident coordination including contacting engineers to troubleshoot outages, keeping a log of decisions made and actions taken, as well as filling out resolution reports used to improve troubleshooting and prevent future outages
- Actively monitor network devices and troubleshoot network alerts through application of Knowledge base

PROJECTS

Co-Founder & CTO

App Genies LLC | Jan 2018 - Present

- Partnered with Revere Health, Utah's largest physician-owned network of specialty healthcare clinics, to develop a HIPPA-compliant application that allows physicians to safely and securely annotate and store patient photos and documents in EHR systems.
- Identified the need.
- Successfully presented the concept to board members.
- Articulated project requirements and validated solutions.
- Developed in-depth security, HIPAA compliance, technical architecture, and quality assurance reviews.

VOLUNTEERING

Missionary

The Church of Jesus Christ of Latter-Day Saints | Feb 2011 - Mar 2013

Paused personal matters to proselytize to citizens in Tokyo, Japan in Japanese to uplift their lifestyles and pursue familial excellence